

236 Eareckson Lane
Stevensville, MD. 21666
September 12, 2005

Mr. Jesse L. Turpin, President
Complete Restoration Services
PO Box 558
Linthicum, MD. 21090-0558

Dear Jesse:

We wanted to let Complete Restoration Services know how much Sharon and I appreciated your excellent work in the restoration of our home from a serious fire on 1/23/05.

Your organization's commitment to doing "high quality work" in a "very, professional manner" should be the standard for the restoration business.

Also, the meticulous care in removing, cleaning, and taking inventory of the contents of the house has been superb. It is very comforting to us that such care has been taken.

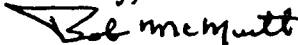
Whether it is contents removal and cleaning, demolition and cleaning of the house, or careful rebuilding and painting, all of these tasks have been performed in an excellent fashion.

Erie Insurance has also been a very professional insurer for us and has represented our interests fairly, and should be very pleased to have Complete Restoration Services as a supplier of restoration services.

Sharon and I would be more than happy to be a reference for any future restoration work that others may need. Our phone number is 410-643-1202.

Jesse thanks again to you and all your associates at Complete Restoration Services for a job well done.

Sincerely,



Bob and Sharon McNutt

Lori Dominick
David Jensen
8009 Alloway Lane
Beltsville, MD 20705

Jessie Turpin
Complete Restorations Service, Inc.
P.O. Box 558
Linthicum, MD 21090-0558

February 1, 2006

Dear Jessie,

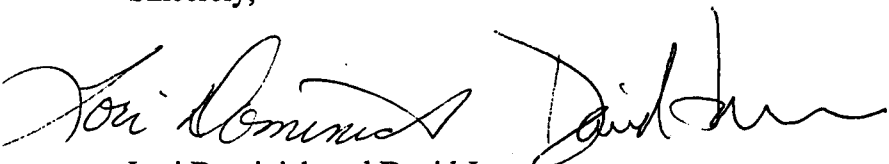
Our basement flooded after a recent storm. The carpet and drywall were soaked and had to be replaced. In addition, we had a pool table and platform seating that would have to be moved in order to replace the drywall and carpet. It seemed like an impossible task, and I wondered if the basement would ever look good again.

Fortunately for us, our insurance company chose Complete Restorations Service to prepare an estimate for restoring the basement. Not only would you replace the carpet, including under the pool table and platform, you would also replace the damaged drywall and insulation and repaint the basement. Nothing seemed impossible for you and your team.

I would especially like to recognize Jimmy, Greg, and Tommy for all of their hard work during this restoration. Your crew is very professional, thorough, and exacting in their standards. Jimmy installed tile in part of the basement, and it is beautiful. The crew went way above and beyond what I expected.

You took what seemed to be an impossible task and, in less than two weeks, were able to make our basement look better than it looked before. We are thrilled with our "new" basement, and we wanted to express my gratitude. Thanks to you, we will be ready for Super Bowl Sunday in our home theater!

Sincerely,

The image shows two handwritten signatures in black ink. The signature on the left is 'Lori Dominick' and the signature on the right is 'David Jensen'. Both are written in a cursive, flowing style.

Lori Dominick and David Jensen

March 16, 2006

Complete Restoration Services, Inc.
P.O. Box 558
Linthicum, Maryland 21090
Attn: Jesse Turpin

H. David Shaffer Jr.
474 Mainview Court
Glen Burnie, Maryland 21061

To Whom It May Concern:

I had a fire in the workshop of my previous home, that left the basement and all its contents covered in soot, along with many sooty cobwebs hanging from the joists and walls. Also, the smoke and soot from the fire filled the heating and air-conditioning ducts such that I could not turn on the heat or air-conditioning without filling the entire house with the smell of the fire.

Complete Restoration Services came in and completely cleaned and renovated the entire basement and all of its contents. They had the ducts cleaned and sanitized, they cleaned everything I had in the basement, and they cleaned and repainted the basement walls, ceiling and floor. They actually put the basement into better condition than it had been before the fire. Jesse Turpin, the president of the company, did the initial evaluation of the work needed and explained to me in detail what was needed to be done and how it would be accomplished. The crew that he sent to do the work, Jim and Christian, along with several others when needed, were extremely friendly and efficient. They kept me informed of their progress and were very professional, courteous and considerate in all their dealings with me and my family. I was, to say the least, very pleased with the work that they did, and their prices were more than fair for the quantity and quality of work they accomplished.

While I hope I will never be in the situation in the future where I will need their services, if I do, they will most assuredly be the ones I will call. I highly recommend Complete Restoration Services, Inc. for any restoration work that you may need.

Sincerely,

A handwritten signature in black ink that reads "David Shaffer Jr." in a cursive script.

H. David Shaffer Jr.